

PRIVACY STATEMENT Knaken Cryptohandel B.V.

Knaken Cryptohandel B.V. located and with a registered office in Rotterdam (3034 KH) at Seinhuiswachter 2, hereinafter referred to as “Knaken Cryptohandel B.V.” attaches great importance to the responsible handling of personal data of its visitors. Knaken Cryptohandel B.V. process your personal data carefully and with due observance of the provisions laid down by the Personal Data Protection Act and the General Data Protection Regulation. In this Privacy Statement, Knaken informs Cryptohandel B.V. about the way in which Knaken Cryptohandel B.V. processes your personal data and how you can change it or oppose it. This Privacy Statement applies only to the services provided by Knaken Cryptohandel B.V. are offered at <https://www.knaken.eu>.

Article 1: Explanation of personal data and specific purposes for their processing

1. Personal

Knaken Cryptohandel B.V. uses data to offer you the most personal shopping experience. Knaken Cryptohandel B.V. adjusts what you see at <https://www.knaken.eu> to your interests. Knaken Cryptohandel B.V. uses for example data from previous orders, your IP address and cookies. You can read more about cookies here.

2. Purpose

Knaken Cryptohandel B.V. collects and processes your personal data. By visiting <https://www.knaken.eu>, you agree to this Privacy Statement and you consent to the processing of your personal data as described in this Privacy Statement. Knaken Cryptohandel B.V. uses your data for different purposes. Below you can see which goals they are. We thereby use data received from you, but also data collected by ourselves. For example, data about your visit to our website. Below is an overview of personal data that can be processed by Knaken Cryptohandel B.V ..

3. Order

For your order, Knaken Cryptohandel B.V. your name, e-mail address, address (es), payment details and sometimes your telephone number. That way we can deliver your order and keep you informed about your order. Knaken Cryptohandel B.V. also provides this information to others if necessary for an order, for example to delivery services and our distribution center.

If you order from an external seller on <https://www.knaken.eu>, Knaken gives Cryptohandel B.V. your data to this seller. We require our external sellers to handle your data with the same care as Knaken Cryptohandel B.V. that does.

4. Your account

In your account at <https://www.knaken.eu>, Knaken stores Cryptohandel B.V. include the following information on: your name, address (s), telephone number, e-mail address, delivery and payment details, specified information and interests & details about your previous orders.

5. Newsletters

You can sign up for our various newsletters. Knaken Cryptohandel B.V. has general and personal newsletters. The personal newsletters state Knaken Cryptohandel B.V. together based on your data as stated under 1.3 and / or 1.4 and in particular previous orders. That makes the newsletter more interesting for you. If you do not receive newsletters from Knaken Cryptohandel B.V. To receive more, you can unsubscribe via support@knaken.eu.

6. Improvement of services Knaken Cryptohandel B.V.

Knaken Cryptohandel B.V. can use your data as mentioned under 1.3 and / or 1.4 to ask you to participate in a free customer or market research. If third parties do this research for Knaken Cryptohandel B.V. , Knaken gives Cryptohandel B.V. your e-mail address to that third party to conduct that investigation.

7. Fraud, infringement or other unacceptable behavior of customers

Knaken Cryptohandel B.V. uses your information to investigate, prevent and combat fraud. If necessary, Knaken hands over Cryptohandel B.V. your data as stated under 1.3 and / or 1.4 to the government. Knaken Cryptohandel B.V. provide your data as mentioned under 1.3 and / or 1.4 to the police, the judicial authorities and other investigative services and other third parties in order to comply with legal obligations or a judicial judgment, or to prevent, detect or prosecute criminal offenses or unlawful conduct.

8. Buy from external sellers

Other sellers also offer their offer on <https://www.knaken.eu>. If you purchase products from an external seller at <https://www.knaken.eu>, you can contact that external seller via support@knaken.eu. Knaken Cryptohandel B.V. stores the messages that you send to that seller in order to respond to questions or problems, to monitor the behavior of the external sellers and to improve the offer on <https://www.knaken.eu>.

9. Business customers

Data from business customers, partners or (their) contacts are used and processed in the same way as those from private customers. If it is personal data, Knaken treats Cryptohandel B.V. this data just like that of other customers of Knaken Cryptohandel B.V ..

10. Social media

At some places on <https://www.knaken.eu>, you can log in with your social media account. Your shopping behavior can then be visible on your social media account. Knaken Cryptohandel B.V. cannot get access to your social media account.

11. Other purposes

Finally, Knaken Cryptohandel B.V. use your data for other purposes, as specifically described when collecting your data.

Article 2 Transfer to third parties

1. Knaken Cryptohandel B.V. does not give your personal data to third parties unless:

a) The transfer takes place to a Knaken Cryptohandel B.V. third parties engaged for the purposes listed in this Privacy Statement, with which third parties Knaken Cryptohandel B.V. has concluded an agreement that specifies how this Cooperation Partner will handle your personal data in a responsible manner;

b) Cryptohandel B.V. Knaken is obliged to pass on personal data to competent authorities on the basis of a legal obligation.

Article 3 Data Security

1. Knaken Cryptohandel B.V. uses appropriate technical and organizational security procedures - to the extent that it may be required of it - to ensure that unauthorized persons do not have access to your data and to prevent the loss, unlawful use or alteration of the information that is Knaken Cryptohandel BV receive.

Article 4 Availability and changing your data

1. You can request access to your personal data that we process at any time. You can also make a request to have your data changed or deleted. For this you can send an e-mail to support@knaken.eu or use the de-authorization option in your account. If you choose to delete your personal data, you can no longer use the website, because the processing of your personal data is essential for the operation of the website.

Article 5 Cookies

1. You can request access to your personal data that we process at any time. You can also make a request to have your data changed or deleted. For this you can send an email to support@knaken.eu or use the de-authorization option in your account. If you choose to delete your personal data, you can no longer use the website, because the processing of your personal data is essential for the operation of the website.

Article 6 Liability Knaken Cryptohandel B.V.

1. Knaken Cryptohandel B.V. has no control over the possible use by third parties of your personal data. This Privacy Statement only relates to the personal data that Knaken Cryptohandel B.V. processed for <https://www.knaken.eu>. Knaken Cryptohandel B.V. does not accept any responsibility or liability for (the operation and / or content of) websites or services of third parties.

Article 7 Retention period

1. Knaken Cryptohandel B.V. keeps personal data for a period of 12 months after your last visit to <https://www.knaken.eu>, unless Knaken Cryptohandel B.V. is required by law to retain personal data for longer.

Article 8 Change of Privacy Statement

Knaken Cryptohandel B.V. reserves the right to adjust this Privacy Statement. Every change will be announced via <https://www.knaken.eu>. By making use of <https://www.knaken.eu> after changes you agree to a possibly amended Privacy Statement. Keep an eye on this page and <https://www.knaken.eu> for all changes. The current Privacy Statement has been updated on May 29 2019.